Registration Instructions – New User Teradata Partner Community

2023

teradata.

New User Registration

Below are instructions on how to register for the Teradata Partner Community.

- 1. <u>Click here</u> to access the member registration page.
- 2. Once on the Member Registration page, complete all the required. Required fields are denoted with an asterisk *. You **MUST** register with a **company email domain**.

NOTE: the **Company Registration Code** is **NOT** required. However, if you are in <u>Partner</u> <u>Sales</u> or the <u>Authorized Administrator</u> for your company, you will need your Company Registration Code to register. If you do not know your Company Registration Code, please contact **Teradata Global Alliances**.

- 3. Next, make sure to read the Privacy Policy and check the Privacy Policy box once you've finished reviewing.
- 4. Finally, click **Submit**. If submission is successful, you will receive the below on-screen message and email sent to your company email address.

On-Screen Message

Teradata Partner Community Member Registration

Welcome to the Teradata Partner Community. Please complete the below member registration form to become a Member. Once completed, you will receive an email confirming membership and providing a link to the Teradata Partner Community site.



Email Message

Subject: Welcome to the Teradata Partner Community
teradata
Welcome to the Teradata Partner Community
Hi Dave,
Thank you for registering for the Teradata Partner Community. Your account is ready to activate. Please log in via the link below to set up your password.
Once you've set up your password, you can access the Teradata Partner Community.
Your Account Information
Teradata Partner Community URL: https://teradata.my.site.com/teradataPRM
Account Email Address: gguy@aco.com
If you have any questions or run into any issues completing registration, please contact Teradata Global Alliances.

5. Once you receive the above email, click on the LOG IN, which takes you to the below pop-up. Enter the Account Email Address noted under the Your Account Information section in the above email into the Username Field and then click on Send Request.

Account	Recovery			
1 Reque	st 2 Valid	late	3 Recover	
A ^E	Enter your userna bassword or unlo	ame to res ck your ac	et your count.	
Username				
Usernar	ne			
CANCEL				ST



6. Next, you will be asked to reset your password by clicking on the **Rest Your Password** link.



7. Once on the below pop-up, enter **New Password**, **Confirm New Password** and then select **Reset**.

Reset Your Password	
Sequest Validate	3 Reset
New Password	
1	
Confirm New Password	
	DECET
	CANCEL

8. Once password is reset, you will receive the below on-screen message and email.

On-screen Message

Account Recovery	
Your password has been reset. Please use your new password to sign on again.	

Email Message





9. Next, log into the <u>Teradata Partner Community</u> with your Username (company email address) and Password you just set.

terad	dld.
Sign On	
Username	
Password	
	SIGN ON



10. Once you login, you will receive the below PingID message, click Start.



11. Install the PingID Mobile Application and scan the **QR Code** that is on screen.



Note: PingID setup is only completed on initial login but the next time you login from a fresh browser page, you may be asked to authenticate via the PingID app.

teradata.

12. Once you've successfully paired, you will be taken to the Teradata Partner Community page.



DONE

